



What is STC Plus?

A new option for evening and weekend transportation service for seniors and disabled riders provided by Senior Transportation Connection. **STC PLUS** allows passengers from anywhere in Cuyahoga County to book their own travel in a fully accessible vehicle, for social, recreation and worship purposes.

Who can use the service?

Any older adult (60 years or older) or adult disabled individual living in Cuyahoga County. STC Plus can accommodate individual as well as any group outings.

Where can I go?

There are no limits! Individuals can enjoy flexible access to social, worship or recreation destinations providing more personally tailored autonomy provided by an organization they know and trust with no surprises.

How do I sign up?

Just call the STC Call Center at 216-265-1489. If you already use STC services, just request your trip. If you are new, a brief membership form can be mailed or completed over the phone.

How much does it cost?

Each time you board the bus the fee is \$5.00 + \$2.25 per mile. Additional riders pay a \$5.00 boarding fee only. There is a \$10.00 late cancellation fee.

How do I pay?

STC will ask you for your personal credit card information to process payment. Your information is secured, and payment will be processed after the trip. If you do not have a credit card, we will arrange for an advance deposit by check that will be applied to your final bill.

Why STC Plus?

STC PLUS leverages STC's reputation, resources and infrastructure that have offered reliable, trusted transportation on weekdays since 2005. STC's accessible vehicles accommodate passengers' mobility needs, and drivers are trained in service and assistance skills that deliver a safe, quality experience. The 'Plus' means independence and autonomy, especially to adults of all ages who will benefit from affordable, accessible transportation.

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